

ARBITRATION AND DISPUTE RESOLUTION

Unresolved disputes between YOU and US concerning this VEHICLE SERVICE CONTRACT will be subject to non-binding arbitration. Under this arbitration provision, YOU have not given up YOUR right to resolve ANY dispute arising from this agreement by a judge or jury. In arbitration, a group of three (3) arbitrators (each of whom is an independent, neutral third-party) will give a decision after hearing YOUR and OUR positions.

The decision of a majority of the arbitrators will determine the outcome of the arbitration. However, the decision of the arbitrators will not be binding and may be reviewed or changed by, or appealed to, a court of law.

To start arbitration, either YOU or WE must make a written demand to the other party for arbitration. This demand must be made within six (6) months from the time of the dispute arose. YOU and WE will each pay the expense of the arbitrator selected by that party. The expenses of the umpire will be shared equally by YOU and US. Unless otherwise agreed to by YOU and US, the arbitration will take place in OUR County and State. The arbitration shall govern all matters arising out of, or relating to, this VEHICLE SERVICE CONTRACT and all transactions contemplated by this VEHICLE SERVICE CONTRACT, including without limitation, the validity, interpretation, construction, performance and enforcement of this VEHICLE SERVICE CONTRACT.

STATE DISCLOSURES

SAMPLE